

RAMYA DHARMARAJ

Coimbatore, India

Email: look4ramyadharmaraj@gmail.com — **Phone:** +91 7708876193 — **LinkedIn:** linkedin.com/in/ramyadharmaraj

Professional Summary

Experienced and result-driven **Full Stack PHP Developer** with 3.5+ years of hands-on experience in developing scalable **web applications, RESTful APIs, and backend services** using **PHP 8.2, Laravel, MySQL, JavaScript, and Bootstrap**. Adept in **MVC architecture, API integrations**, and performance optimization. Seeking a challenging role as a **Software Engineer / PHP Developer** to contribute strong problem-solving, debugging, and system design skills in an Agile environment.

Experience

App Innovation

Jun 2024 – Oct 2024

Software Engineer / Full Stack Developer

Coimbatore, India

- Developed and deployed scalable **web applications** with responsive UIs, enhancing performance and UX.
- Integrated **Pusher, Socket.IO, and Twilio SDK** for real-time communication and notifications.
- Implemented secure **JWT / OAuth2 authentication** with robust API validation and token management.
- Built modular backend services using **Laravel 11, PHP 8.2**, and optimized **MySQL queries**.
- Collaborated in Agile sprints, utilized **Git version control**, and followed CI/CD deployment workflows.
- Maintained comprehensive API documentation using **Swagger** and Postman collections.

RND Softech Pvt Ltd

May 2022 – May 2024

Software Engineer L1 (PHP Developer)

Coimbatore, India

- Engineered and maintained enterprise-grade applications with **Laravel 8, MySQL, and REST APIs**.
- Implemented **RBAC, JWT authentication**, and secure session management for data integrity.
- Modernized legacy systems by migrating from PHP 5 to **PHP 8.2**, improving scalability and performance.
- Integrated email automation via **SendGrid, Mailgun, and CKEditor** templating.
- Reduced deployment downtime by modularizing code and adopting service-oriented architecture (SOA).

Apexon

Apr 2019 – May 2022

Senior Process Associate

Coimbatore, India

- Processed and labeled datasets for AI/ML projects ensuring 99% accuracy using automation tools.
- Collaborated with data scientists for dataset optimization and quality validation using Excel and internal tools.
- Supported backend teams in QA testing, performance validation, and data transformation workflows.

Key Projects

Callproof Sales CRM — API-Driven CRM System (*Laravel 11, PHP 8.2, REST APIs*)

- Developed 250+ REST APIs for CRM operations like lead tracking, reporting, and analytics.
- Implemented **JWT Authentication**, caching (Redis), and **Swagger documentation** for maintainability.
- Improved API response time by 35% through query optimization and database indexing.

CaterZen — Order and Quote Management (*PHP 8.2, Core PHP, MySQL*)

- Created dynamic modules for order tracking, client quotes, and menu management.
- Integrated **Square Payment, Burq Delivery, and Twilio CRM APIs**.
- Automated approval workflows and integrated **EZCater** for seamless external order sync.

CMAS 360 — Student Management Platform (*Laravel 8, Moodle LMS*)

- Built student registration and compliance modules with Moodle synchronization.
- Enhanced reporting accuracy for Australian academic compliance standards.

- Improved data exchange using secure RESTful API endpoints.

AMS (Allocation Management System) — Workforce Platform (*Laravel 5, .NET*)

- Designed workforce allocation and scheduling modules with real-time dashboards.
- Applied **role-based permissions**, automation scripts, and optimized schema design.
- Integrated **cron jobs** and automated task reminders for better resource management.
- Enhanced database normalization to improve query performance and reduce redundancy.

Infranet — IT Ticketing Solution (*Laravel 8, AWS S3*)

- Automated ticket lifecycle with SLA alerts, escalation, and audit logs.
- Used **AWS S3** for file storage and implemented analytics dashboards.
- Developed a ticket prioritization engine improving response time by 25%.
- Integrated **email and SMS notifications** via Twilio for ticket updates and escalation.

HRMS — Human Resource Management (*Laravel 5, AWS EC2*)

- Developed payroll, attendance, and leave modules with **RBAC** and **Laravel Passport**.
- Hosted application on **AWS EC2** with S3-based document storage.
- Implemented **real-time attendance tracking** using biometric data APIs.
- Created custom dashboards for HR analytics and employee performance reporting.

Education

PSGR Krishnammal College for Women

Bachelor of Science (B.Sc) in Information Technology — 73.33%

2016 – 2019

Coimbatore, India

Technical Skills

Languages: PHP 8.2, C#, JavaScript, HTML5, CSS3, Bootstrap 5, JQuery, AJAX

Frameworks: Laravel 11, CodeIgniter

Databases: MySQL, SQL Server, MariaDB

Developer Tools: VS Code, PHPStorm, Git, GitHub, GitLab, BitBucket, Postman, Composer, XAMPP, cPanel

Concepts: MVC, RESTful APIs, ERP Systems, Twilio SDK, Authentication, WebSockets, SDLC

Other Skills: Swagger Docs, Agile/Scrum, Unit Testing, AWS Deployment, CI/CD Pipelines

Core Strengths

Full Stack Development — PHP, Laravel, JavaScript and Bootstrap for scalable web solutions.

Development and integration of API Development Integration — Twilio, SendGrid, Mailgun, and custom RESTful endpoints.

Software Engineering — Strong grasp of SDLC, Agile methodology, and CI/CD automation.

Collaboration — Experienced in Git workflow, Jira and cross-functional communication.