

NANDHALAL EM

nandhalalelanram@gmail.com

+91 8754852988

3/131-A, Near GMR Medical, Arolai, Hubathalai,
Coonoor, The Nilgiris, Tamilnadu - 643202



DESKTOP SUPPORT ENGINEER

Detail-oriented and customer-focused Desktop Support Engineer with 4+ years of experience providing technical support, troubleshooting hardware and software issues, and ensuring optimal system performance. Skilled in diagnosing and resolving technical problems efficiently while delivering excellent user support. Adept at installing, configuring, and maintaining operating systems, applications, and network peripherals. Passionate about technology and committed to providing seamless IT solutions to enhance business operations.

KEY COMPETENCIES

Technical Support

Troubleshooting

Hardware Installation

Maintenance

Report writing and presenting

Critical thinking skills

Excellent communication skills

Strong interpersonal skills

Proactive and self-motivated

Exceptional organisational skills

PROFESSIONAL EXPERIENCE

Self Employed

Property Manager, The Nilgiris

Oct 2023 - Present

- Managed day-to-day operations of multiple rental properties, including tenant relations, lease agreements, and property maintenance.
- Coordinated with contractors, vendors, and service providers for property upkeep and repairs.
- Monitored budgets, payments, and expense reports to maintain profitability.

Indium Software Pvt.Ltd, Chennai

Executive IT

Feb 2023 - Sep 2023

- IT Executive with extensive experience in providing end-to-end hardware and software support to users, resolving complex technical issues.
- Managing system installations, and ensuring seamless IT operations to enhance productivity and user satisfaction

Dharshi Systems, Chennai , India

Desktop Support Engineer

Aug 2017 - Nov 2022

- Experienced Desktop Support Engineer specializing in hardware and software support.
- Adept at diagnosing and resolving technical problems, delivering efficient solutions.
- Maintaining high customer satisfaction standards.

EDUCATION & CERTIFICATIONS

Bachelor of Technology

2019 - 2023

Majors: Electronics and Communication Engineering

Dr.MGR Educational and Research Institute of
Technology, Chennai, Tamilnadu, India .

Diploma

2014 - 2017

Majors: Electrical and Electronics Engineering

NMS Kamaraj Polytechnic College, Nagercoil,
Tamilnadu, India.

Language Known

English - Fluent

Tamil - Fluent

Malayalam - Beginner

Personal Info

Father. : K. P. Elanko

D.O.B . : 24.10.1998

Gender. : Male

Nationality : Indian

Marital status: Unmarried

Software

Operating Systems,MS

Word, Excel, AutoCAD,Python,

MATLAB, Chatgpt.

Digital Marketing

Facebook, Instagram, SEO,

Photoshop, Canva.