

PREM KUMAR A

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PROFESSIONAL EXPERIENCE:

Designation : Technical Support Executive
Company Name : Goodluck Domains Private Ltd
Duration : From March 2014 to November 2014

KEY RESPONSIBILITIES:

- * Domain Management and DNS Management
- * Provide technical support via telephone, OS tickets and email requests from clients.
- * Familiar and Experience on Concepts like hosting and domain creation.
- * Provide support and resolve for email and DNS related issues.
- * Website Management
- * Understanding client requirements to provide with adequate support.
- * Experience of Interacting with the Client & Understanding requirements.
- * Organizing Records
- * Developing Systems

Designation : Hardware & Networking
Company Name : NVR Trendz & Placement Services
Duration : From Dec 2014 to Dec 2015

KEY RESPONSIBILITIES:

- * Maintaining and administering computer networks and related computing environments including systems software, applications software, hardware, and configurations.
- * Performing disaster recovery operations and data backups when required.
- * Protecting data, software, and hardware by coordinating, planning, and implementing network security measures.
- * Troubleshooting, diagnosing, and resolving hardware, software, and other network and system problems.
- * Replacing faulty network hardware components when required.
- * Maintaining, configuring, and monitoring virus protection software and email applications.
- * Monitoring network performance to determine if adjustments need to be made.

Designation : Wordpress Developer
Company Name : Innov Touch Technologies Pvt Ltd
Duration : From Feb 2016 to Dec 2020

KEY RESPONSIBILITIES:

- * Wordpress Website development
- * Designing and developing WordPress themes
- * Setting up, configuring, and maintaining WordPress installations.
- * Managing website performance, security, and backups.
- * Ensuring compatibility with the latest WordPress updates
- * Theme customization
- * WooCommerce Website Development
- * Creating websites using **Oxygen Builder, Elementor, or Gutenberg**
- * **API** Integrations

TECHNICAL SKILLS:

- * Photoshop, Illustrator
- * HTML, CSS, JS, Wordpress
- * WHM, Cpanel, DNS Management

Designation : Team Head
Company Name : Innov Touch Technologies Pvt Ltd
Duration : From Jan 2021 to till date

KEY RESPONSIBILITIES:

- * Coordination with the Team Members
- * Project Handling
- * Client Coordination
- * Client Meeting
- * Server Management

PERSONAL SKILLS:

- * Problem solving ability.
- * Adaptive, confident, hard worker, motivating, creative.
- * Ability to deal with people diplomatically, willingness to learn, team facilitator.

ACADEMIC QUALIFICATIONS:

- * **MCA** from **CSI Institute of Technology**, Thovalai, Nagercoil. During 2010 – 2013 with **6.74 CGPA**.
- * **BCA** from **Vivekananda College**, Agasteeswaram, Kanyakumari. During 2007– 2010 with **52%**.
- * **HSC** from **VKP Higher Secondary School**, Colachel. During 2005 – 2006 with **52%**.
- * **SSLC** from **VKP Higher Secondary School**, Colachel. During 2003 – 2004 with **78%**.

PERSONAL PROFILE:

Name : Prem Kumar A
Father's Name : Ayyanar P
Date of Birth : 24th July 1988
Gender : Male
Nationality : Indian
Languages Known : English, Tamil and Malayalam.
Permanent Address : 10-30c, Elangam Vilagam,
South Pidagai, Palappallam,
Kanyakumari - 629159.

DECLARATION:

I hereby declare that the information given above is true to the best of my knowledge and belief.

Date :

Place :

SIGNATURE